### Speakers



## Amanda Valenta (USAID), Senior Energy Specialist in USAID's Office of Energy and Infrastructure

Amanda is a senior energy specialist focused on scaling up clean energy, improving the viability of electric utilities, and reforming the power sector to enable more affordable, competitively procured energy supplies for USAID partner countries. Amanda also manages USAID's Engendering Utilities program and serves as a technical advisor for the Asia EDGE (Enhancing Development and Growth through Energy) Initiative. Amanda holds a dual master's degree in Global Environmental Policy and Natural Resources from American University and a bachelor's degree in Science Communication from Cornell University. Amanda began her career as an environmental journalist for the United Nations and then served as a Boren Fellow in Brazil for the U.S. Department of Defense.

#### Dr. Shalini Sarin (SAWIE), Co-Chair of SAWIE

Shalini serves as the Co-Chair and Anchor Lead for a working group on mentorship at SAWIE. She is also the Executive Director of Elektromobiltat India. Shalini has over 30 years of experience in HR, corporate social responsibility, and organizational behavior. She has served as the Chief People Officer and Head of Signify Global Foundation for Philips Lighting, where she also led a base of the pyramid solar lighting business for social impact. She has worked across India, Europe and the United States in regional and global roles. Shalini serves on boards for several organizations including Signify Foundation, Little India, Beyond Diversity Foundation, and more. She is an executive coach and a strategic advisor on HR, CSR, sustainability, transformation and leadership. Shalini holds a Doctorate in Organization Behavior, and a Masters in Sociology and Human Resource Management.

### Jasmine Boehm (Tetra Tech), Lead Change Management Coach (Engendering Utilities)

Jasmine is a change management expert with more than 18 years of experience in Diversity & Inclusion, Gender Equality and Women's Empowerment. She has worked with clients in the industry sector such as Shell, Microsoft and Siemens and public sector entities in different countries in Europe, Asia, Africa and the Middle East. For Engendering Utilities she works with our partners in El Salvador, Georgia, Jordan, Kosovo, Malawi and Mozambique. In addition to her work as consultant she served as a manager for different organizations, amongst others for six years as Sustainability Manager in the oil and gas sector responsible for sustainability strategy development and implementation in 20 countries worldwide.











#### Nordjiana L. Dipatuan-Ducol, General Manager of LASURECO

Nordjiana earned a Bachelor of Science Degree in Accountancy. She also finished her Doctorate Degree in Public Administration. Previously, Nordjiana has served as Commission on Audit, Region X with an untainted and very satisfactory rating for almost 17 years. The National Electrification Administration create Task Force Duterte Lanao Sur Power under her leadership. She is the first ever female General Manager of the Lanao del Sur Electric Cooperative, Inc. A month after her latter's assumption, LASURECO reached the highest collection in its entire history. Nordjiana has bridged the gap between all Local Government Units within the franchise areas, thus, strengthened its partnership with them. She has stood constantly on the interest and mandate of LASURECO, which is to ensure reliable electric services especially during the five-month long siege from the year 2017. She is the GM of one of Engendering Utilities' partners.

### Shivani Kumar (BSES Radjhani Power Ltd.), General Manager Customer Care (Customer Experience & Value Added Services)

With more than 18 years of experience in Service Operations, Relationship Management & Credit Underwriting, and a Masters in Tourism Administration with a Bachelor in Commerce, Shivani has worked with BSES Rajdhani Power Ltd (BRPL) for the last 7 years. She is responsible for enhancing 'Service Experience' of customers through 'Ease of Communication & Awareness', continuous engagement and enabling them with various value added services. Her past experience also includes loss reduction activities in high loss areas through various on-site CSR programs. She is a USAID-funded Engendering Utilities program participant.

### Puneet Jain, BSES Rajdhani Power Limited (BRPL), General Manager - HR

Puneet is a Human Resources professional, with eleven years of experience in a whole gamut of HR matters. He is an engineer with a management degree in HR and has gained 360 degree exposure to HR functions. In 2013, he joined one of India's largest private power distribution companies, BSES Rajdhani Power Ltd., which serves more than 10 million people in the country's capital New Delhi. He has successfully transformed the complex work culture with a multilayered workforce and has driven initiatives to enhance employees' capabilities. Puneet has also been associated with an international assignment in Africa. He is a USAID-funded Engendering Utilities program participant.

### Pramod Mishra BRPL (BSES Rajdhani Power Ltd.), Head Central Engineering Services (Distribution Planning) & Project Management Office

Pramod is an electrical engineering graduate from IIT Roorkee and MBA in Power Management with 17 years of experience in power distribution. He has worked in twelve different functions/roles such as O&M, Planning & Engineering, BPR, Project Management and Strategy. Presently, he is heading departments of Central Engineering Services (Distribution Planning) & Project Management Office (PMO) in BRPL. He was the Project Manager of successful projects like the Management Contract with Ethiopian Electric Utility, Ethiopia. He has worked closely with many eminent organizations such as PGCIL, NHPC, UHBVN, Accenture, Deloitte, PwC and E&Y among others. Pramod has been awarded "Simply the Best Award", "Shining Star of the Year Award", "Platinum Star of the Year Award" and "Par Excellence Award". He has completed certified trainings in Project Management, APQC Process Framework Training and Leadership Framework among others. Pramod is a member of various technical and welfare committees. He is a USAID-funded Engendering Utilities program participant.



# Amita Sharma TPDDL (TATA Power Delhi Distribution Limited), Zonal Manager

Amita is currently serving as Zonal Manager at Tata Power Delhi Distribution Ltd (TPDDL), Delhi. After completing her post graduation in Power Engineering from National Power Training Institute (NPTI), she started her career with TPDDL as an Executive. After working in diverse areas like Business Development, Demand Side Management, MMG and Solar Projects, she is currently looking into Operations, where her key responsibility is to ensure quality and reliable power supply of more than 26,000 registered consumers. This role has enriched her in various operational and commercial aspects to which she was not exposed to before. She is a USAID-funded Engendering Utilities program participant.

### Bharat Chhabra, TPDDL (TATA Power Delhi Distribution Limited), Head of Department – Talent Development (HR)

Bharat has over 25 years of work experience in the areas of HR, L&D, Corporate Affairs, Customer and Relations Management with leading conglomerates, including Daewoo and Coca-Cola India Inc. He has been with Tata Power DDL for over 16 years with hands on exposure in HR Operations, Employee Relations & Welfare, Compensation and Benefits, Training and Induction, Performance Management & People Development strategies. In his role at Tata Power Delhi Distribution Limited, he has contributed in people transformation of the earlier high loss making power utility to one of the most progressive and leading Power Utility of the country. He has represented the Company in various national and international forums and brought in many laurels for the Company. In the past few years, he has led the Company's Learning Centre into a nation building institution by training in revenue for the organization. It has also collaborated with International Training Partners for organizing study tours and learning exchange in other parts of the world.